

Terms of Use of the Mensas and Cafeterias of Studentenwerk Leipzig (StwL)

The StwL fulfils its task as a service provider, the associated legal requirements and the principles of hygiene, cleanliness and safety in the most economical way possible. Compliance with these user regulations is therefore required.

1. Applicability

These terms of use apply to all Mensas and Cafeterias of the StwL.

2. Scope of Application

- (1) The Mensas and Cafeterias of the StwL are not public facilities and may therefore only be used by students of the universities assigned to the StwL by legal regulations or contracts and by participants of student exchange programmes and cooperation of the aforementioned universities. Furthermore, employees of the StwL, the Leipzig universities assigned to the StwL by legal regulations or contract, as well as their guests (with a clear university reference) and other state employees are entitled to use these facilities in accordance with the permitted capacities.
- (2) The use is permitted during the advertised opening hours. Outside these times, use is only permitted by arrangement and as part of designated events.

3. Price and Payment

- (1) The services offered can only be used against payment of the applicable price. The prices displayed apply.
- (2) Reduced student prices may only be used by eligible students. Staff and guests are subject to the staff and guest prices which are based on existing legal regulations. Users are required to provide proof of their entitlement to use the facilities when requested to do so by the authorised staff.
- (3) Generally, payment is cashless with the issued Mensa card or (student) ID-card. You can top up either with cash at the wall terminals located in the Mensas and Cafeterias of the StwL or automatically by direct debit (via AutoLoad) at the Mensa/Cafeteria checkouts. For the latter a SEPA mandate has to be set up.

4. Rules of Conduct

- (1) To ensure order and cleanliness, all users must do their part. The table and chair arrangements in the dining and outdoor seating areas (premises) may not be changed without prior consent of the respective facility management. Coarse soiling must be cleaned up or reported to the staff – this also applies to the use of the children's play areas.
- (2) The Mensas and Cafeterias are self-service facilities. Users are therefore obliged to return all crockery, cutlery, trays and any leftover food to the designated return points. For reasons of hygiene, food remains may not be passed on directly to third parties for consumption.

- (3) The StwL's area of responsibility for the returned food remains begins at the return points. For hygienic and legal reasons the withdrawal of food remains is no longer permitted from this point onwards.
- (4) It is prohibited to take crockery, glasses and cutlery as well as furniture from the StwL premises. An exception to this are the reusable containers provided by StwL. Crockery, cutlery, serviettes etc. are only provided in connection with the consumption of the food and beverages on offer. No crockery can be claimed for brought in food and beverages.
- (5) During peak times, seats should be vacated quickly for waiting guests after the meal has been consumed. It is not allowed to occupy seats with clothing, bags or other objects and thus deny other users the opportunity to take a seat.
- (6) Smoking is generally prohibited in all Mensas and Cafeterias.
- (7) The use of music or video equipment is only permitted with the approval of the Head of Department, the Managing Director or their representatives. Photography and video recording are not permitted without special authorisation.
- (8) Student councils as well as other student committees and representations of interest are given the opportunity to post information material, notices, etc. upon written request. Contact for these matters is the Kommunikation/Marketing/Kultur Department of the StwL. Signature collections, fundraising campaigns, sales or any other form of (free) distribution of goods require the approval of the Head of Department or the Managing Director. The operational and traffic safety of the facilities must be maintained.
- (9) Children of students or staff may only enter the facilities when accompanied by an adult. They may not stay there without supervision and are subject to the statutory regulations for child and youth protection. Children's play areas and family tables are intended for the relevant user groups. The microwaves installed are only for the purpose of heating baby and infant food and are not intended for general use.
- (10) Animals are not allowed, with the exception of certified assistance dogs.
- (11) In the event of wilful damage or soiling, for example by spraying with paint or similar, of the furnishings and/or interior and exterior walls of the StwL facility, criminal charges will be filed. This also applies to theft of food and/or beverages and any attempts at fraud.
- (12) Meetings and events require the prior written authorisation of the Head of Department or Managing Director. The respective terms and conditions for the use of premises when organising StwL events apply.

5. Domiciliary rights

- (1) Domiciliary rights shall be exercised by the Managing Director or Head of Department, the facility management commissioned by them or by a security service company commissioned by them. The instructions and orders of this group of persons must be followed.
- (2) The Head of Department or the authorised facility management shall issue bans from the premises in the event of non-compliance with the regulations issued.

6. Safety requirements

- (1) For safety reasons, exits, emergency exits, corridors and escape routes must not be blocked by tables or other objects.
- (2) The service rooms may only be entered by authorised StwL employees and other authorised persons.
- (3) The ignition and burning of pyrotechnics, candles and other open light sources is not permitted. In the event of fire, the instructions of the facility management and the fire safety assistants must be followed.
- (4) Bicycles, mopeds and e-scooters may not be parked on the premises of the Mensas and Cafeterias or taken into the facilities. Cars may only be parked on the premises with special permission of the facility management. Unauthorised parked vehicles of any kind will be towed to a collection point at owners expense in order to maintain smooth traffic operations. The StwL accepts no liability for any damage caused to the parked means of transport.

7. Liability

- (1) StwL is not liable for clothes and personal valuables or loss of items.
- (2) Otherwise, the contractual and non-contractual liability of StwL and its vicarious agents is limited to wilful intent and gross negligence, provided that this does not involve a breach of a material contractual obligation or injury to life, limb or health. Liability under the Product Liability Act, pre-contractual liability and liability for guarantee policies remain unaffected by this.
- (3) Lost property must be handed in immediately to one of the cashiers of the facility.

8. Validity

The terms of use will take effect on 01.02.2024. Earlier versions of the terms of use expire at the same time.

Leipzig, 19th of January 2024

The Administrative Board of the StwL